

# LGL COACH

Let's Go Luxury!



### Who we are

Built on a foundation with you in mind, our passion is your travel. Whether it is a quick trip to the airport, an important business meeting or a leisurely night out on the town, we've got you covered. Our goal is to get you there safely, comfortably, and on time by way of our personable and professional team of drivers. When on board our vehicles, you are not simply our customer—you are our GUEST.



### lglcoach.com

### **OUR SERVICES**

#### **AIRPORT TRANSFERS**

Save yourself the hassles of driving, parking and shuttles to the airport. We'll pick you up and take you to any airport within our reach!

#### **BUSINESS TRAVEL**

Have a business meeting out of town? Increase your productivity level by letting us do the driving. Our vehicles are equipped with Wi-Fi, and we travel to anywhere you do business!

#### **SPECIAL EVENTS**

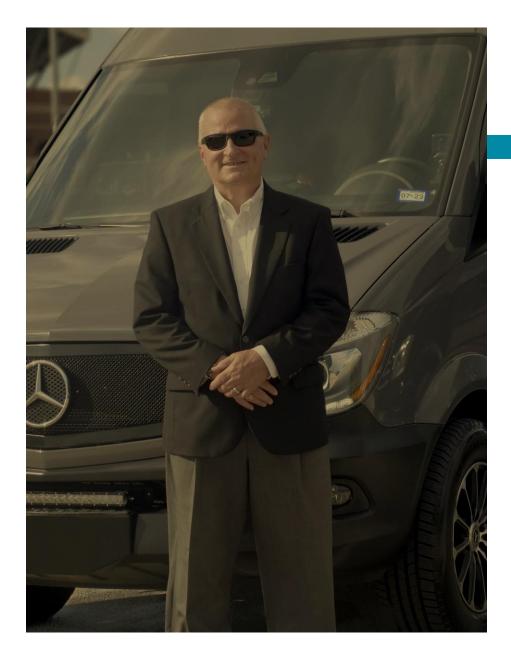
Concerts, sporting events, wine tours, or a simple night out on the town with friends – we've got you covered!

### WEDDINGS

Ah, the Special Day. Whether it's just the Bride and Groom or the entire Bridal Party, we'll take you wherever you need to go on your best day!

### **TAILOR-MADE**

Need to pick up the grandparents on the way to the Astros game, stop at the pharmacy, and then grab a baby seat from your aunt's house? Whatever out of the ordinary plans you have ahead of you, we're with you all the way.



### **OUR COMMITMENT**

### **UNPARALLELED CUSTOMER SERVICE**

This is our stock-in-trade. We thrive on providing you with what we've dubbed the Ultimate Client Experience. From booking to the moment we drop you off, your satisfaction is our FOCUS.

### SAFETY

Our top priority. Our well-trained, professional drivers are committed to getting you from Point A to Point B with all the safety measures taken into consideration.

### INTEGRITY

This is at the center of our core values. We pride ourselves in being accountable and confidential.



### PRICING

### HOURLY \$125/hour +20% Gratuity

\* Hourly rate begins at pick-up location and continues until we drop you off.

**OVERNIGHT** 

\$125/hour

+20% Gratuity \$250 meals & lodging fee for driver

\* Hourly rate begins at pick-up location

and stops at drop-off destination. Rate

begins again the next day until we arrive at the final destination.



## Iglcoach.com 1-800-914-0543

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#### **AIRPORT TRANSFERS**

George Bush Intercontinental/IAH

William P. Hobby/HOU or Austin-Bergstrom International/AUS (One-way to or from) \$420 + 20% Gratuity

Dallas Fort Worth International Airport/DFW (One-way to or from) \$800 + 20% Gratuity

#### **ROUND-TRIP AIRPORT PACKAGE**

George Bush Intercontinental/IAH William P. Hobby/HOU Austin-Bergstrom International/AUS \$800 + 20% Gratuity

Dallas Fort Worth International Airport/DFW \$1300 + 20% Gratuity

### **SMILES SUBSCRIPTION PACKAGE**

- Obtain <u>30 hours</u> (annually) of stress-free luxury and comfort
  \*Additional blocks of hours may be purchased at any time
- Pay for it over a 12-month period with the same amount/month
- Receive a 20% discount on the ride
- Establish Preferred Subscriber Status over Non-Subscriber Status
- Receive the freedom and flexibility to ride when and how you want

You'll <u>LOVE</u> our service as a Preferred Subscriber!

# \$300/MONTH

# FREQUENTLY ASKED QUESTIONS

#### Am I assured of getting a ride?

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As a Preferred Subscriber, you will be given priority when booking a trip. You will also receive the incentive of reserving a ride as far in the future as desired with no cancellation fee (non-subscribers can only book up to a certain point in time). In addition, as a Preferred Subscriber, there is a 90-day money-back guarantee. If you do not think this is for you in the first 90 days, then we will issue a refund for any unused, paid-for hours to that point in time.

#### What happens after the 90-day money back guarantee?

After 90 days, you always have the option to stop the program and bank the paid-for unused and discounted hours up to that point for future credit toward use. The bottom line: We want you happy.

#### What if I use all my hours upfront within the first couple of months?

You have the remainder of the year to pay your balance at \$300/month. The amount originally agreed upon will not change. If you want to start a new block of 30 hours at that time, we are happy to add that \$300/month to your monthly payment for the following 12 months.

#### What if I don't use my hours during the 12 months?

We will pause the \$300/month payment after 12 months, and you will bank any unused hours up to that point until you use them.

#### What if I use up my 30 hours in the middle of a ride?

We will bill you the additional hours for that ride at the Preferred Subscriber 20% discounted rate.

### FREQUENTLY ASKED QUESTIONS (cont.)

#### Does the \$300/month include gratuity?

Yes.

#### How are the hours and payments tracked?

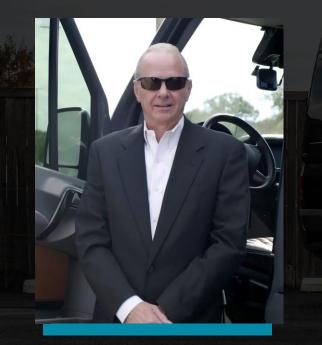
We will be sending a monthly statement to you showing all payments made year-to-date and the balance due for the rest of the year. It will show hours purchased, hours used that month, and any unused hours remaining. You always have the information at your fingertips to make utilization decisions in the future.



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### MEET THE TEAM







LGLCOACH

Bill Byford Operations Manager Chauffeur Byron Walston Financial Manager Chauffeur Frank Mahindaratne Marketing Manager Chauffeur



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CALL US TODAY – AND LET'S GO LUXURY!